

# Detecting & Preventing Fraud in Travel





#### **Grants.GOV 2015**

1074 Programs – for Higher Ed Institutions 13 Different R&D Agencies - Over \$140 Billion NSF/DoD/NASA/DoE/NIH/DoEd/EPA/NOAA/DOT HHS-CDC - Health/Education/Daycare Programs DO Justice – Assessments & Response Programs DO State-Study Abroad/Exchange Programs Interior -Land Management/Watershed Programs Homeland Security/National Archives /HUD/VA/ FDA & Corp for Community SVC – Community **Programs** 



#### **IG Act of 1978**

- > IGs for Cabinet Level Departments
- Independent & Objective units to Audit and Investigate Programs
- > To promote Efficiency & Effectiveness
- > To Prevent Fraud, Waste & Abuse
- Amended in 1988 all Agencies & Entities
- > 73 Different Inspectors General



# **Traditional Audit Approaches**

External Audits - Cognizant Audit Agency Financial Statement Audits by CPA Firm -State Audit & Internal Audit testing

- Random sampling
- Request supporting documents
- Determine whether transactions are Reasonable/Allowable/Allocable



### **Data Based Audit Approach**

- ➤ All transactions from accounting system over several Fiscal Years
- Perform Data Analytics on Transactions
- ➤ Identify Patterns and Outliers
  Look for Red Flags
- Request support for transactions
  Question related transactions



# **Travel Red Flags**

- Cost Transfers/Correction ratios
- Spend Patterns/Budget to Actuals
- Pre-award/Post-award expenses
- ➤ Late term charges/last 90 days
- Reimbursed Airfare vs. University Travel
- Similar Invoices and Vouchers
  - Reasonable/Allowable/Allocable?



#### **Audit & Civil Resolution**

- Misuse of Grant Funds Mischarging
   Cost Resolution/Return Funds/Corrective Action Plan
- ➤ Civil False Claims Act 31 USC 3729-33 Liability for Defrauding Government Programs
  - > Fines \$10,000 per claim & Treble Damages
  - Burdon of Proof Preponderance of the Evidence Deliberate Ignorance or
     Reckless Disregard for the Truth
  - Compliance Plan may accompany settlement



### **Criminal Fraud Cases**

Burdon of Proof – Beyond Reasonable Doubt

- ✓ Gov't must prove Knowledge and Intent
- Travel Fraud False or Duplicate Payments
- Payroll Fraud False Time & Effort Report or Fictitious Employees
- Stipend Fraud False recipients/vouchers
- ➤ Invoice Fraud Fake/Enhanced Consultant Invoices or Vendor Receipts



### **Travel for Greed**

Internal Audit at University identified possible mischarging of grant funds by Department Chair:

- Questionable Travel Personal Vehicle
- Questionable Payroll Secretary's Overtime
- Possible Personal Expenses and Gifts

Analyzed 4 years of expenditures and found 44,000 miles on 100 different travel vouchers.

Chair confessed to \$100,000 Fraudulent Payments University Returned \$270,000 to NSF & Private Inst.



#### **Travel not Relate to Grant**

Allegations of an Assistant Association Director misused grant funds and improper influence:

- Grant Funds for Professional Conferences
- > AD Traveled extensively for Association.
- > Traveled repeatedly to some locations.

Analyzed 3 years of expenditures and found \$300,000 in Misused funds, including \$30,000 for False Travel.

AD Plead Guilty to False Travel Statements.



#### **Travel For Personal Business**

University Endowed Professor complained to NSF that his University was improperly investigating him:

- Travel Payments Undisclosed Business
- Payroll False Time & Effort Reports
- Personal Business Expenses Charged to University Accounts, including Grants

Misused \$480,000 in Fed & State Grant Funds.

Professor Plead Guilty in State Court \$40,000 Fraud.



### **Duplicate Travel Payments**

University Internal Audit identified possible duplicate payments to School Superintendent, who was the California Research Site Director:

- 10 Duplicate Payments School & University
- > 11 Duplicate Payments to School Staff
- Hands-on Science Grant Training Program

Began 5 years investigation involving multiple grants, millions in grant funds, multiple institutions, and multiple individuals.

### SCTEM SOCIETY FOR COLLEGIATE TRAVEL

#### SOCIETY FOR COLLEGIATE TRAVEL & EXPENSE MANAGEMENT CHOOL DISTRICT - TO

University

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PLAN IN: 0501A RATE CLASS: F PLAN OUT: 0501A MILES IN: 8564 TR-X MILES MILES OUT: 8427 MILES ALLOWED MILES DRIVEN: 137 MILES CHARGED	
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## Provided to University



Confirmation: **BG1YB7** 

Print your boarding pass at Continental.com within 24 hours of your flight

Issue Date: August 30, 2006

			Platinum / ST Elite Plus	Seats 14C/4B/6D/7C		
FLIGHT INFORMATION						
Day, Date	Flight	Class	<b>Departure City and Time</b> SAN DIEGO CA	Arrival City and Time HOUSTON BUSH INTL	Aircraft	Meal
Sun, 24SEP06	1606	В	(SAN) 9:45AM	(IAH) 2:55PM	737-800	Snack
Sun, 24SEP06	2765	В	HOUSTON BUSH INTL (IAH) <b>3:40PM</b>	RALEIGH (RDU) <b>7:27PM</b>	ERJ-145	
Tue, 26SEP06	551	т	RALEIGH (RDU) <b>6:01PM</b>	HOUSTON BUSH INTL (IAH) <b>7:59PM</b>	737-300	Snack
Tue, 26SEP06	1547	т	HOUSTON BUSH INTL (IAH) <b>8:55PM</b>	SAN DIEGO CA (SAN) <b>10:16PM</b>	737-800	
Operated by EX	(PRESS)E	TAIRL	NES INC doing business as CO	NTINENTAL EXPRESS		

#### **FARE INFORMATION**

Fare Breakdown			Form of Payment:
Airfare:	346.05	USD	VISA
U.S. Flight Segment Tax:	13.20		Last Four Digits 1010
U.S. Security Service Fee:	10.00		<del>-</del>
U.S. Passenger Facility Charge:	9.00		
Tax:	25.95		
Per Person Total:	404.20	USD	
eTicket Total:	404.20	HSD	

The airfare you paid on this itinerary totals: 346.05 USD

The taxes you paid on this itinerary totals: 58.15 USD



#### Provided to School District

Confinental Airlines - Your Purchase is Confirmed Page 1 of : SEARCH FLIGHTS -> SCHOOSE FLIGHTS -> STICKET DETAILS -> STRAVELER INFORMATION -> SCOMPLETE PURCHASE -> CONFIRMATION Your Purchase is Confirmed **Continental Confirmation Number:** BG1YB7 San Diego, CA (SAN) to Houston, TX (IAH - Intercontinental) on Sun., Sep. 24, 2006 Houston, TX (IAH - Intercontinental) to Raleigh/Durham, NC (RDU) on Sun., Sep. 24, 2006 Raleigh/Durham, NC (RDU) to Houston, TX (IAH - Intercontinental) on Tue., Sep. 26, 2006 Houston, TX (IAH - Intercontinental) to San Diego, CA (SAN) on Tue., Sep. 26, 2006 A confirmation e-mail of your itinerary will be sent to \_\_\_\_\_.K12.CA.US. Continental Airlines - Your Purchase is Confirmed Page 2 of : 'Is someone picking you up or dropping you off for this trip? Set up a one-time flight status notice that will be sent to Price: **Payment Information:** 1 Adults (age 18 to 64) Name of Cardholder: Michael Taxes/Fees Card Type: **Total Price** Visa **Expiration Date:** 01/09 Manage Your Reservations: To view your reservation at any time, visit Manage Reservations. Your direct link to this reservation is Flight: San Diego, CA (SAN) to Houston, TX (IAH - Intercontinental)



#### Provided to School District



4000 North Central • Phoenix, AZ 85012 Phone (602) 279-9811 • Fax (602) 285-2932 Reservations www.hiltongardeninn.com or 1 877 STAY HGI

Room Arrival Date Departure Date

214/K1D 02/07/073:48PM 02/08/07

Adult/Child Room Rate

1/0 \$159.00

RATE PLAN LV0 HH# 877957278 SILVER AL: CO #BA328588 BONUS AL:

Confirmation: 3259819328

EL CENTRO, CA 92244-0222

12/08/07

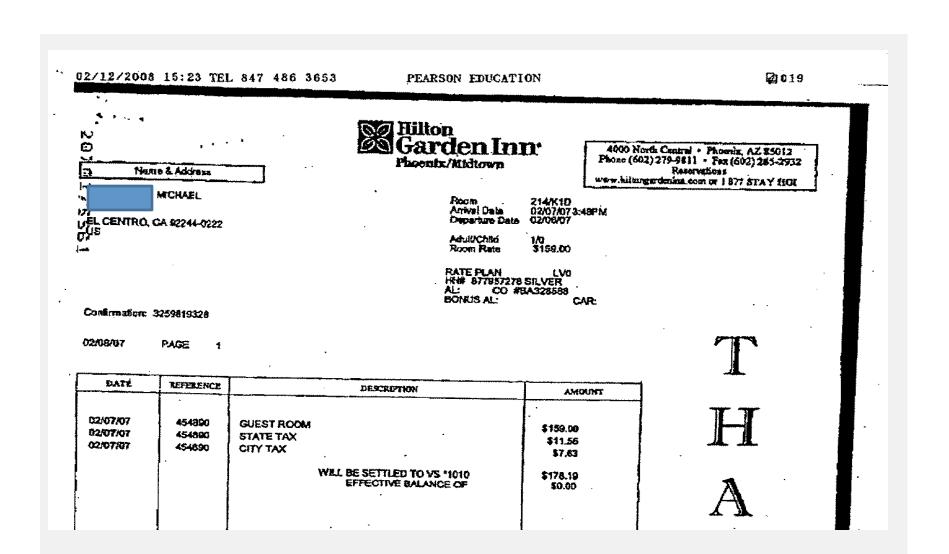
PAGE 1

DATE REFERENCE DESCRIPTION AMOUNT 02/07/07 454890 **GUEST ROOM** \$159.00 02/07/07 454890 STATE TAX \$11.56 02/07/07 454890 CITY TAX \$7.63 WILL BE SETTLED TO VS \*1010 **EFFECTIVE BALANCE OF** 

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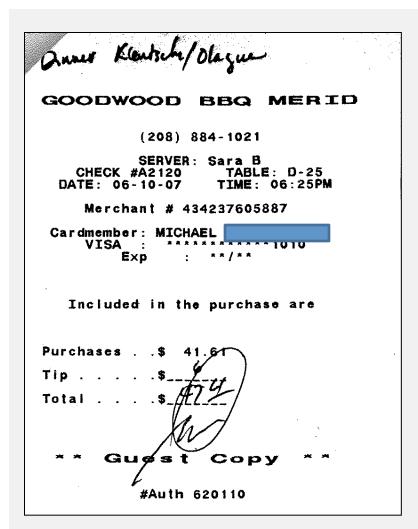


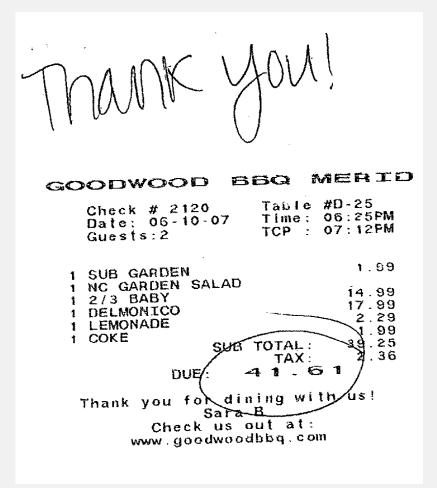
#### Provided to Education Publisher





# To School District & Discovery Center







# Undisclosed Consulting and Duplicate Travel Payments

- ➤ 68 Duplicate payments to the superintendent charged to the School District and payments from 27 institution.
- ➤11 Duplicate payments to his Science Center staff, all cash returned to Superintendant.
- >\$60,000 duplicate travel payments
- >\$70,000 unreported consulting/speaking fees.



# Undisclosed and Fraudulent Payments from TN University

- >\$150,000 CA Site Director to Superintendent
- >\$46,000 to family friends for processing student test scores
- >\$24,000 to superintendent's son for work that duplicated work for School District
- >\$20,000 for test scores compiled by School District employees paid through a 3<sup>rd</sup> party Consultant



# Undisclosed and Fraudulent Payments from CA University

#### Over \$100,000 to Superintendent from Grants.

- Superintendent collaborated on grant projects, publications, and presentations with Education Professor and a Dean at CA University campus.
- ➤ Superintendent, as PI on NSF and DoED Grants, transferred funds to CA University.
- ➤ Ed Professor was University PI on NSF sub-award from school district; was Co-PI on the NSF Grant.
- ➤ Dean was University PI on DoED sub-award.



# Undisclosed Payments from Dean's Consulting Company

- ➤ Superintendent was paid \$90,000 by Dean through the company as Assistant Researcher.
- ➤ Superintendent initiated DoED Grant payments to Dean's Consulting Company totaling \$395,000.
- ➤ Dean and Ed Professor received \$152,500 each as Evaluators.
- Superintendent approved company invoices, that included the \$90,000 was for Assistant Researcher & \$305,000 for Evaluators.

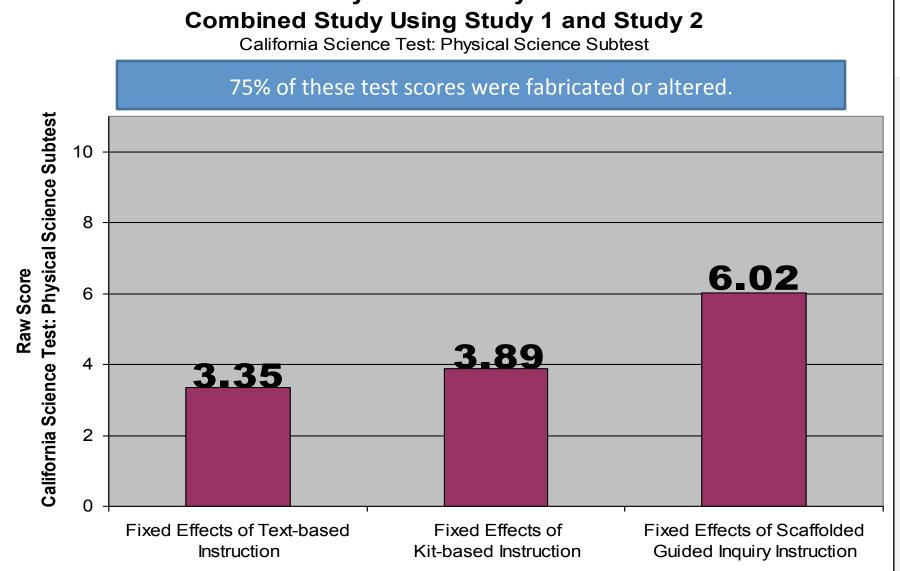


#### **Falsification of Research Data**

- TN University Hands-on Science Research Team conducted site visit to CA and found:
- ➤ Research design and protocols were not followed and were misrepresented;
- ➤ Student test scores from the Superintendent's schools were altered
- Test scores from other school districts in CA were questioned.
- ➤ Investigation compared test scores from five school districts to the Superintendent's data.



## Study 3: HLM Analysis of





#### **Convictions and Costs**

- Superintendent plead guilty to two counts of Wire Fraud related to the TN grant funds and related to the CA grant funds.
- ➤ Assistant Dean and Ed Professor plead guilty to submitting False Statements to University.
- TN Univ.: all \$2 Mil expended after 2006 was wasted because research was unusable.
- > CA Univ.: Over \$1 Mil misused from Grants
- Investigation collected over 300,000 documents from 28 different institutions.



### **Travel Data Analysis**

- ➤ Patterns in your Travel Data
  - > Frequent Travelers/Cost Transfers
  - ➤ Same Locations/Receipts/Amounts/Mileage
  - ➤ Multiple or Late Authorizations & Vouchers
  - ➤ Reimbursed Airfare vs. University Travel System
- ➤ Identifying Outside Interests & Duplicates
  - ➤ Lodging or Airfare paid by other sources
  - ➤ Receipts identified as "copy" or "Receipt #2"
- ➤ Outliers Large Payments/Airfare only
- ➤ Travel Justifications not Clearly Documented



# Questions?

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